



Logistics Center Manager

JOB OUTLOOK²

Over the next 10 years, overall employment of logisticians is projected to grow about as fast as average for all occupations. As resources and goods continue to be assembled all over the world, companies will likely need more logistics experts to ensure that products arrive on time. Job prospects appear even better for logisticians who are able to utilize innovative logistics software applications.

SALARY RANGE¹

\$65,820 – \$85,450

WHO ARE THEY?¹

Logistics center managers are highly organized, multi-tasking, problem-solving, leadership-oriented professionals. They combine management skills with an understanding of how to analyze transportation data to make the movement of goods as efficient as possible. They provide leadership at transportation facilities called logistics centers. Their goal is to move manufactured goods to customers quickly and at the lowest possible cost. Logistics center managers are comfortable carrying out complex storage, product assembly, and transportation plans. They also have problem-solving skills for troubleshooting and making adjustments to fix problems. They are able to hire, train, and manage employees representing diverse areas of expertise within the logistics facility. They can communicate effectively with other managers and clients. Successful logistics center managers make the most out of storage and transportation systems and ensure manufactured goods are shipped intact, to the correct location, on time, and at cost.

WHAT DO THEY DO?¹

Logistics center managers work onsite at logistics centers. These are regional facilities owned by manufacturing companies that might include warehouses, repair depots, and transportation hubs. Logistics center managers ensure that manufactured goods, including machines, engines, and parts, are transported to customers on time. They are responsible for overseeing product distribution processes such as receiving and storing goods; assembling product kits; filling orders; packaging; inspection and quality control; counting inventory; and making warranty decisions on defective products. Logistics center managers are involved in managing operations at logistics centers. This includes hiring and training staff; purchasing equipment and vehicles; and ensuring the facility's safety. They prepare budgets, write reports, and evaluate operations for maximum efficiency.



Logistics Center Manager (Continued)

EDUCATION/ TRAINING

- Bachelor's or master's degree in business, systems engineering, or supply chain management.
- Some logistics center managers gained logistics experience and expertise while serving in the military.
- Logistics experts can obtain certification through the Association for Supply Chain Management (APICS), or the International Society of Logistics.

HOW DO I BECOME ONE?²

Logistics center managers will need a bachelor's or master's degree along with multiple years of experience working in warehouse logistics and/or manufacturing operations. Relevant college degrees include business, systems engineering, or supply chain management, with coursework in operations and database management and system dynamics. Some have previous work experience in logistics working support roles as clerks, dispatchers, or in the military. Important skills include communication and customer service skills for managing and collaborating with colleagues and clients; critical thinking and problem-solving skills for carrying out and evaluating complex transportation and storage plans; and organizational skills for maintaining records and managing many projects at once.

¹ "Logistics Center Manager at Caterpillar Inc." Jodaf: Job opportunities for disabled veterans. <https://www.jofdav.com/jobs/12508749-logistics-center-manager>.

² "Logisticians." Occupational Outlook Handbook, Bureau of Labor Statistics. <https://www.bls.gov/ooh/business-and-financial/logisticians.htm>.